



## HOTEL ACCOMODATION UPDATE

Dear Legionnaires,

This morning, we were notified of an unexpected issue concerning accommodations at our Department Convention venue, the Hilton Orlando Lake Buena Vista. **The hotel has significantly overbooked rooms and some of the convention space for Wednesday, June 11, 2025.** 

If you received a phone call or email from the hotel regarding your Wednesday reservation, it is related to this overbooking. After the fact, hotel staff stated that The American Legion had reserved more rooms than the guaranteed minimum outlined in our contract. As a result, some members have been reassigned to nearby hotels for their Wednesday night stay ONLY.

If the hotel rebooked you elsewhere for Wednesday night, they will cover the cost. The rest of your stay will remain at the Hilton Orlando Lake Buena Vista.

We want to emphasize that this situation is due <u>entirely to a hotel oversight</u>. While it is currently unclear whether any reassignments can be reversed, I have scheduled a meeting with hotel management on Thursday morning to address the matter directly.

This is the same agreement we've successfully operated under for the past three years, and this is the first time we've encountered such an issue. My immediate focus is to recover as much meeting space and lodging as possible for this year and to ensure safeguards are in place to prevent a recurrence in 2026.

Thank you for your patience and understanding as we work through this situation.

Respectfully, **Bruce Comer** Department Adjutant *U.S. Marine Corps Veteran*